**Holy Redeemer Catholic School
Lunch Service – Parent FAQ 2025-2026**

**1. What happens if my child is absent?**
Unfortunately, there are no credits, refunds, or meal carryovers for student absences. The annual cost is based on the overall number of school days and is spread evenly over 10 months.

**2. Can I cancel the lunch service mid-year?**
Participation is considered a full-year commitment. If you choose to withdraw from the program mid-year, you are still responsible for any outstanding balances.

**3. What if my payment fails or is late?**
If a monthly payment is missed, lunch service for your child(ren) will be suspended until the account is brought up to date. You will need to send lunch from home during that time.

**4. Will the cost really go down if more families participate?**
Yes! If more than 65% of students enroll, we will reduce the per-student cost. Families will be notified and adjustments will be made accordingly.

**5. Who should I contact if I have questions about billing or payments?**
Please contact the Holy Redeemer Business Office at lsmith@hrcatholicschool.org

 for any FACTS billing questions.

**6. What types of lunches will be provided?**
Menus will be designed to offer healthy, child-friendly options. Specific menu details will be shared before the start of the school year.